



NATIONAL SETTLEMENT SERVICES SUMMIT (NS3)

@TheSummit_NS3 | #NS32021

Tuesday, August 31

10 am - 6:30 pm

Registration Open

12:00 - 1:00 pm

Technology Demonstrations

- AtClose
- Qualia
- Skyline Lien Search
- SoftPro
- Pythonic
- NotaryCam
- Alanna.ai
- snapdocs
- TitleClose.com

1:00 - 1:25 pm

Opening Ceremony

1:25 - 2:10 pm

Keynote Address

Gino Blefari, CEO, HomeServices of America

2:10 - 3:00 pm

Cannabis It's all goood...

Compliance

Track

The cannabis industry is growing and, with it, issues around the buying and selling of its real estate. Join us to learn how to compliantly execute these transactions. Brownies not provided.

Richard Bramhall, Chief Underwriting Counsel, Westcor Land Title Insurance Co.

Art Davis, Executive Director, American Escrow Association

3 - 3:20 pm

Networking Break with Exhibitors

3:20 - 4:10 pm

Referral Secrets Unveiled

Innovation

Track

Go beyond good customer service and learn the secret to partnering with real estate agents and lenders. Two leaders in title and lending will share their experience.

Jim Campbell, CEO, Title Alliance

Stephen Michael Washington, Vice President, CRA Market Manager, Trustmark

4:10 - 5:00 pm

State Regulator Update

Compliance
Track

Much of the regulation effecting the industry happens on the state level these days. Hear from four states on regulatory trends around the country, their priorities for 2021/22 and how you should prepare your business.

Susan Apel, *Senior Deputy Attorney General*, Office of Pennsylvania Attorney General Josh Shapiro, Bureau of Consumer Protection

Simon Blank, *Director*, Florida Department of Financial Services

Chuck Myers, *Supervisor*, RESA Investigations Section, Virginia Bureau of Insurance

Michelle Osborne, *Chief Deputy Commissioner*, North Carolina Department of Insurance

4:50 pm

Make A Child Smile Community Outreach Event


Orchid Ballroom

Sponsored by


5:00 - 6:30 pm

Opening Night Reception

Exhibitor Floor

Sponsored by
  

9:00 pm - 12 am

Networking Nightcap

Vista Ballroom/Terrace

Sponsored by

NORTH AMERICAN TITLE INSURANCE COMPANY


*All times Eastern Time. Times and events are subject to change.

Wednesday, September 1

7:30 am - 5:00 pm

Registration Open

7:30 - 8:30 am

Networking Breakfast

Sponsored by


8:30 - 8:45 am

Opening Ceremony

8:45 - 9:30 am

Keynote Address: Leading Through Massive Change

Stanley C. Middleman, founder and CEO of Freedom Mortgage, will share insights on the inevitable changes coming to the real estate transaction. He will describe the principles of good leadership and how to improve collaboration to adapt to these changes.

Stanley C. Middleman, *Founder and CEO*, Freedom Mortgage Corp.

9:30 - 9:45 am

October Research Awards

9:45 - 9:55 am

Make A Child Smile Presentation

10:00 - 10:50 am

Concurrent

The eClosing Roller Coaster

Innovation

Track

Learn more about how and when to execute eClosings as our speakers discuss the advantages and disadvantages of these transactions. Walk away knowing when to go digital and when a traditional transaction is a better option.

Tim Anderson, *Executive Vice President of eMortgage Strategy, eVolve Mortgage Services*

Bill Burding, *Executive Vice President and General Counsel, Orange Coast Title, President, American Land Title Association (ALTA)*

10:00 - 10:50 am

Concurrent

Featured Speaker: Brian Montgomery

Compliance

Track

What will the real estate industry be facing when the forbearance protections are lifted? Have the requirements for ensuring fair housing expanded, and what is expected from you to ensure fair housing? Join the former Deputy Secretary of the U.S. Department of Housing and Urban Development and chairman of Gatehouse Strategies, LLC as he shares his experience and expertise on these national priorities.

Brian Montgomery, *Chairman and Founding Partner, Gate House Strategies*

10:50 - 11:20 am

Networking Break with Exhibitors

11:20 - 12:10 pm

Concurrent

Emerging Technologies: All Aboard

Innovation

Track

Don't miss the train on these new and exciting tools available to the industry. Learn more about title decision engines, machine learning and much more.

Bob Hart, *Vice President of Business Development, ICE Mortgage Technology*

David Townsend, *President and CEO, Agents National Title Insurance*

Brian Woodbury, *Vice President of Enterprise Solutions, Stewart*

11:20 - 12:10 pm

Concurrent

RESPA's Frequently Asked Questions

Compliance

Track

Get answers to your questions on marketing service agreements, affiliated relationships and everything RESPA from two top attorneys. They will provide insights of the CFPB's 2020 guidance, new administration priorities and how you can compliantly take advantage of these partnerships.

Brian Levy, *Of Counsel, Katten & Temple, LLP*

Mitch Kider, *Chairman and Managing Partner, Weiner Brodsky and Kider PC*

12:10 - 1:30 pm

Networking Lunch

1:30 - 2:30 pm

Concurrent

411 on M&A

Innovation

Track

Join an investment banker and attorney as they dispel myths about the mergers and acquisitions process. Prepare to purchase or sell with these leading experts.

Bobbi Babitz Armstrong, *Co-founder and Partner*, Britehorn Partners | Britehorn Securities

Aaron Kanter, *Chief Legal Officer*, Tempo Title

Marx Sterbcow, *Managing Attorney*, Sterbcow Law Group LLC

1:30 - 2:30 pm

Concurrent

Responding to Redactions

Compliance

Track

The well-intentioned practice of redacting information on property records is causing difficulties in determining the chain of title. Learn how to respond when you come across these documents.

Alan Fields, *Senior Vice President, Director of Underwriting*, WFG National Title Insurance Co.

2:40 - 3:30 pm

Concurrent

Lender Panel: Expectations and Innovations

Innovation

Track

Learn how to address common pain points and exceed expectations from a variety of mortgage lenders.

Christopher Kiblin, *Area Branch Leader*, Movement Mortgage

Tony Nuckolls, *Vice President, Business Development*, Rocket Mortgage

Lisa Steele, *Chief Operating Officer*, Mother Lode Holding Company

2:40 - 3:30 pm

Concurrent

Cybersecurity: Staying Diligent

Compliance

Track

To protect funds from cyberattacks, real estate professionals must stay diligent throughout the transaction. Hear real life examples, find the vulnerabilities, and learn how to address them from a cybersecurity guru and the U.S. Secret Service.

Tom Cronkright, *CEO*, CertifID

Stephen Dougherty, *Cyber-enabled financial fraud investigator*, United States Secret Service
Global Investigative Operations Center

3:30 - 4:00 pm

Networking Break with Exhibitors

Sponsored by



4:00 - 5:00 pm

Underwriter Panel: Executive Discussion

Hear from the leaders of some of the top underwriters on the industry's hottest topics.

Jeff Bluhm, *Executive Vice President*, Old Republic National Title Insurance Co.

Steven Day, *President, National Agency Operations*, The FNF Family of Companies

Tara Smith, *Group President, Agency Operations*, Stewart

Evan Zanic, *Executive Vice President, Division President Agency Division*, First American Title Insurance Co.

5:15 - 10:00 pm

Transportation to/from Networking Reception and Mercato



5:30 - 8:30 pm

Networking Reception at The Pub Naples
Offsite, transportation provided



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Thursday, September 2

7:30 am - 12 pm

Registration Open

7:15 - 8:20 am

Women in Business Breakfast
space is limited



7:30 - 8:30 am

Networking Breakfast



8:30 - 8:45 am

Opening Ceremony

8:45 - 9:30 am

Featured Speaker: Steadying the Pendulum's Swing - Forces in Consumer Financial Protection

Reflecting on her tenure as director of the CFPB, Kathleen L. Kraninger will outline enduring principles in consumer protection and highlight areas for modernization, particularly as recommended in the CFPB's Taskforce on Federal Consumer Financial Law Report. She also will share effective approaches for regulated entities managing the pivots in the regulatory landscape and consumer expectations.

Kathy Kraninger, *Vice President of Regulatory Affairs, Solidus Labs, Former Director, Consumer Financial Protection Bureau*

9:30 - 10:20 am

iBuyer Buy in

**Innovation
Track**

As the country reopens, the number of professionals participating in iBuyer transactions is increasing. Are you prepared? Hear directly from two iBuyers and a real estate agents active in this industry niche.

Veronica Figueroa, *CEO, The Figueroa Team*, brokered by eXp Realty
Leah Sakas, *Vice President of Central Operations, Zillow Offers*
Tony Chahal, *Head of Strategic Relationships, HomeLight*

10:20 - 10:40 am

Networking Break with Exhibitors

10:20 - 11:00 am

Concurrent

Ask the Experts

This is your opportunity to pick the brains of industry leaders. Go one-on-one with icons of the industry in an intimate round table setting. Discussions will focus on compliance, business and operations topics that are critical to your business today. Including discussions on:

Fair Lending • Cybersecurity • eClosing/RON • Mergers and Acquisitions • Compliance • RESPA • Escrow • HOA/COA issues • Sales • Blockchain • Improving workflow processes • Artificial Intelligence

10:40 - 11:30 am

Signed, Sealed and Claim Free

Compliance

Track

Avoid the common mistakes leading to title insurance claims and how to prevent them from three noted experts.

Noemi Dedoah, *Chief Claims Counsel and Vice President*, Alliant National Title

Chris McChesney, *Chief Claims Counsel*, Doma

Shelley Stewart, *President and CEO*, Southern Title

11:30 am - 12 pm

That Floats Live Podcast & Closing Remarks

That Floats! Live! is a cavalcade of whimsy directed at the title and settlement business. Your hosts, Craig Haskins and David Townsend, will cover current topics in the industry with a flair and panache previously unseen. Strap in for a thrill ride of title stories and experiences from our lives in the industry. Who knows? Will our fabulous hosts call on you to share your story?

Craig Haskins, *Chief Operating Officer*, Knight Barry Title

David Townsend, *President and CEO*, Agents National Title Insurance Co.

Noon

NS3 Concludes

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